

# **Strategic Brief**

## **The Authority Gap Inside Advisory Firms**

**How women move from technical excellence to market authority and why most firms still misdiagnose the real constraint**

Christopher D. Thomas  
President, inMMGroup  
[www.inMM.group](http://www.inMM.group)

## 1. Context

Mid-tier and global advisory firms have spent the last decade optimizing three things: client delivery, utilization models, and partner economics. They have not built equivalent clarity around how authority forms inside their own partner ecosystems. The result is a persistent Authority Gap.

The Authority Gap is not about visibility, branding, or confidence. It is the structural distance between being respected for precision and being deferred to for perspective in high-stakes client and partner environments.

Women feel this gap more acutely, not because they lack capability, but because they are the population where the mechanics are most visible.

## 2. The Mechanical Core

Across partner interviews and field observation, four mechanics show up consistently:

### **Mechanic One: Apprenticeship without Transmission**

Firms operate on informal apprenticeship logic. Skills transfer, but judgment transmission is unreliable. Women can accumulate capability yet remain unrecognized as strategic voice carriers.

### **Mechanic Two: Equity differential and voice lanes**

Equity Partners, Income Partners, and senior directors occupy different voice lanes. Equity controls economic narrative, Income controls delivery narrative, senior directors control execution narrative. Women often enter through delivery, and the bridge to economic narrative is poorly defined.

### **Mechanic Three: Gatekeeping of client-critical voice**

Client conversations are gated by partners and project managers. Voice access is determined by risk and client confidence, not by capability. Women often carry the client work but not the client voice.

### **Mechanic Four: Numbers logic over perception logic**

Revenue precedes perception. Firms do not attribute authority based on reputation, they attribute it based on realized revenue. Perception does not create revenue inside advisory firms, revenue creates perception.

### 3. Structural Consequences

Three predictable consequences follow from these mechanics:

#### **Consequence A: Women plateau at expertise**

Women become the precision backbone of delivery, and the firm celebrates their reliability while withholding strategic deference.

#### **Consequence B: Authority is imported rather than developed**

Clients defer to outside experts despite internal capability because internal authority is not formally constructed. This creates invisible leakage: clients assume the firm lacks judgment even when it does not.

#### **Consequence C: Succession suffers quietly**

Partners will not say it publicly, but the bench for future authority carriers is often thin. The pipeline has talent but not transmission. Firms end up promoting precision and hoping judgment emerges.

### 4. The Quiet Political Layer

Authority does not disrupt a neutral landscape. It always rebalances someone. Inside advisory firms, three groups get politically rebalanced when women cross from expertise to authority:

#### **Group One: Partners who built their identity on technical dominance**

They experience authority transfer as existential risk, not organizational progress.

#### **Group Two: Income partners without equity hooks**

They become advisors without economic leverage, which creates muted authority regardless of skill.

#### **Group Three: Underrepresented partners**

Black women partners in particular fight a dual battle: authority formation and voice preservation. Their presence exposes where voice lanes are performative versus real.

This is not ideological. It is architectural.

### 5. Why Firms Misdiagnose the Problem

Firms treat the Authority Gap as a talent issue. It is not. It is an economic and narrative architecture issue.

Common misdiagnoses:

- “We need mentorship” when the real issue is client voice access
- “We need visibility” when the real issue is revenue attribution rules

- “We need confidence training” when the real issue is succession economics
- “We need DEI work” when the real issue is authority pathways

Professionals do not need help performing. They need help being perceived as judgment carriers.

## 6. What High-Performing Firms Are Secretly Solving

Firms that are winning the authority game share three hidden traits:

### **Trait One: They treat authority as a constructed asset**

They design how authority forms and transmits, rather than hoping merit will surface it.

### **Trait Two: They separate precision, perspective, and voice**

They do not assume precision will convert. They build bridges between the three.

### **Trait Three: They institutionalize client confidence**

They define which moments create strategic deference and who gets access to those rooms.

This has nothing to do with branding and everything to do with partner economics.

## 7. Competitive Risk

If advisory firms do not architect authority pathways, three risks become immediate:

### **Risk One: Client voice attrition**

Clients trust external strategists more than internal experts, which erodes multi-year wallet share.

### **Risk Two: Succession cliffs**

Precision will scale, judgment will not. Firms discover too late that they promoted execution without constructing perspective.

### **Risk Three: Diversity without authority**

Firms successfully attract women and underrepresented talent, but fail to produce authority carriers. This creates retention volatility and quiet reputational drag.

## 8. The Market Opportunity

There is a market opening for firms that can say with credibility:

“We do not just promote capable women. We produce authority carriers.”

That sentence will not appear on a slide, but it will decide who clients trust in volatile markets.

## **9. Why This Brief Exists**

My work focuses on how authority forms inside environments where expertise is abundant but judgment is scarce, particularly for women in advisory and accounting firms. The research sits at the intersection of perception, partner economics, and client confidence, not DEI and not marketing.

The application layer is simple to say and hard to execute: authority is not a personality trait, it is an organizational asset that must be architected.

## **10. Who This Matters To**

This brief matters to five leadership nodes inside advisory firms:

- Managing Partners
- Practice and Industry Leaders
- Client Services Leadership
- Succession and Talent Architecture
- Partner Development and Readiness

If you own revenue, risk, or reputation, the Authority Gap touches your domain.

**If you want to test your firm against these mechanics, start with one question:**

Who inside your firm gets deferred to for perspective in ambiguous client situations, and how did that authority actually form?

If the answer is informal or personality-based, you are not building authority, you are inheriting it.